



# DEPARTMENT OF HEALTH

## Puerto Rico Medicaid Program

### **Fifth Important Update 2024-PRMP-HIE-001 Request for Responses**

*Section 4. Scope of Work (SOW) of the RFP states in paragraph three: As part of their proposal, vendors are required to **respond to the totality** of specifications, outcomes, and deliverables expressed in this section and the remainder of the RFP. (Emphasis provided).*

This notification<sup>1</sup> has the purpose of requesting vendors to provide the following missing information from their proposals. It is up to each vendor to assess if this request applies to their proposal or not.

1. *Section 4.2.1 Business Operations*, states regarding tables 4 and 5 (fourth paragraph): *Below is the business and operational scope and services the vendor is expected to provide. All services must be provided in both Spanish and English. See Tables 4 and 5 for expectations of the HIE vendor. Among the services to be provided, Table 4 includes **Business Operations**. (Emphasis provided).*

*Attachment G: Response to SOW did not include Business Operations as a subcategory under subsection 1. Approach to Business Operations. Most vendors did not provide details and examples outlining the Business Operations as part of their response.*

Due to this disparity, PRMP is giving participating vendors that did not provide the solicited information an opportunity to add their approach to Business Operations to Attachment G in order to not be penalized.

2. *Section 4.2.2 Technology Services*, states regarding Table 5 (end of first paragraph): *The respondent will describe in detail how they will deliver these services to Puerto Rico's health care and public health communities. Among the services to be provided, Table 5 includes **Medicaid Data Services**. (Emphasis provided).*

<sup>1</sup> Issued in accordance with Section 3.8 of the RFP.

*Attachment G: Response to SOW* did not include Medicaid Data Services as a subcategory under subsection 2. *Approach to Technical Services*. Most vendors did not provide details and examples outlining the Medicaid Data Services as part of their response.


Due to this disparity, PRMP is giving participating vendors that did not provide the solicited information an opportunity to add their Medicaid Data Services information to Attachment G in order to not be penalized.

3. *Attachment A: Cost Proposal*, provides columns for participating vendors to disclose costs related to the two year-base contract and for the two one-year options. Vendors were expected to provide costs related to all four years. Some vendors did not provide costs related to optional years three and four.

PRMP is soliciting participating vendors to provide costs related to optional years three and four. Even though the score process will only consider costs for the base two-year contract, optional extensions to contract might not be available for an awarded vendor that did not provide costs for optional years three and four.

**The solicited information must be provided by Tuesday April 2, 2024, 4:00pm.**

For questions or comments, please contact Ms. Elizabeth Otero Martínez, Solicitation Coordinator, at [elizabeth.otero@salud.pr.gov](mailto:elizabeth.otero@salud.pr.gov).

  
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March 27, 2024

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4/1/2024